

by Yvonne Gentzler, Ph.D Liz Romero, Ph.D.



Goodheart-Willcox Co., Inc. Tinley Park, Illinois

### Topic 19-2 Impact of Technology on Consumers

- In this topic, you will learn about the impact of technology on consumers, as well as
  - **\*** Technology options available
  - Managing technology

### Impact of Technology on Consumers

#### **Objectives for Topic 19-2**

After studying this topic, you will be able to

- list information technology available to consumers
- analyze the impact of information technology on the lives of consumers
- summarize ways to manage technology

#### Topic 19-2 Terms

- computer
- handheld organizer
- computer-aided design (CAD)

- \* real-time
- \* simulation software
- obsolescence

### **Technology Options Available**

High-tech refers to products and processes that result from technology

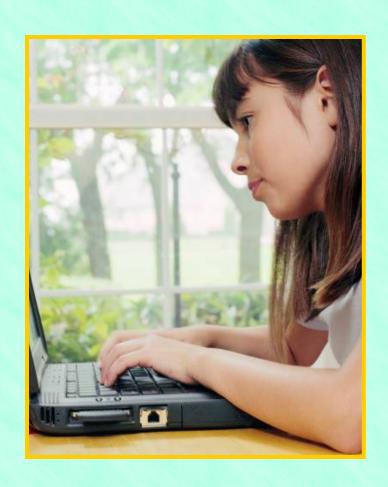




#### **High-Tech Products and Services**

- **Computers** are electronic devices that process information according to instructions
- Internet access includes e-mail, Web sites, and message boards
- A *handheld organizer* is a pocket-size machine that serves as a personal planner

- Computers can be used for
  - information processing
  - money management
  - information gathering and learning
  - entertainment
  - communication



- Information processing
  - Write letters
  - Create reports, charts, or graphs
  - Design landscapes or interiors for homes
    - Computer-aided Design (CAD) is graphics software that assists in creating a design

- Money management
  - Create budgets
  - Balance checkbooks
  - \* Access banking on the Internet
- Information gathering and learning
  - Access real-time news, databases, and discussion groups
    - **Real-time** refers to an event happening now

- Entertainment
  - Play games
  - View broadcasts
  - \* Use *simulation software*, which imitates an actual experience
- Communication
  - Send e-mail
  - \* Attach documents, photos, or sounds
  - Use instant messaging

### Managing Technology



- To get full value from information technology
  - make good buying decisions
  - use the items to enhance your life
  - be aware of drawbacks to using technology

### Making Buying Decisions

- What equipment features do you need?
- What new products will be introduced soon?
- What nonproduct factors should you consider before buying?
- What is the total cost?

### Drawbacks to Using High-Tech Equipment

- Personal privacy may be threatened
- Health and development can be adversely affected
- *Obsolescence*, or the state of uselessness, threatens the natural environment as old technology is discarded
- Spending can occur too easily
- Too much pressure can be exerted on other family resources
- Family life may be threatened

### Summary for Topic 19-2

- The computer and other types of high-tech equipment are common purchases in today's information age
- When used well, technology can be an aid in such tasks as information processing, money management, record keeping, information gathering, and communication
- When not used well, high-tech equipment can have a negative effect on the quality of life